

Setting Up an Email Account on an Android Smartphone

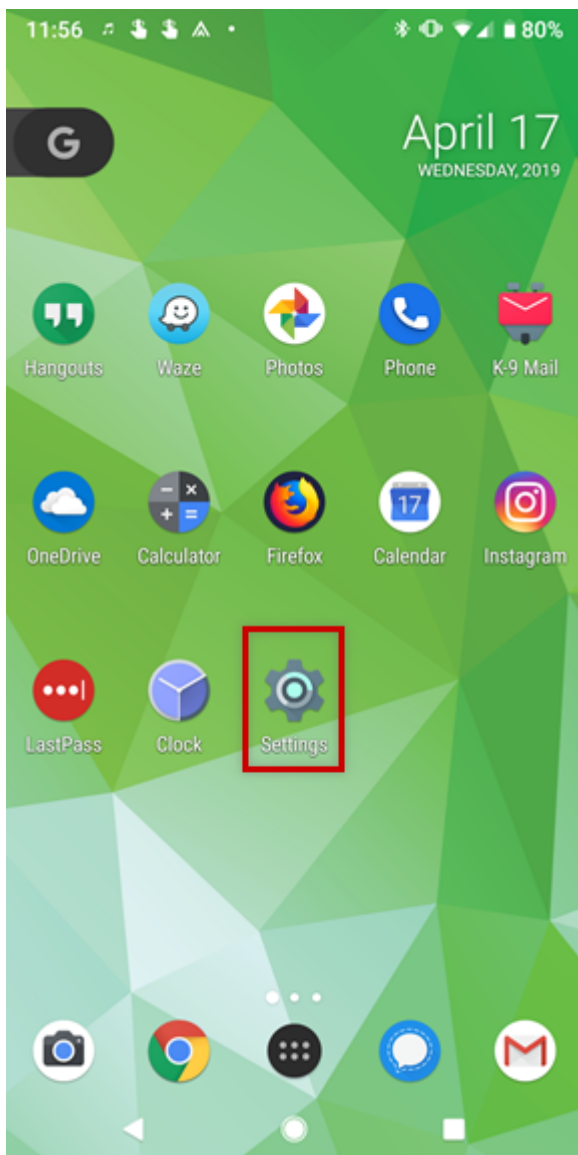
For Mail Basic accounts

In this article, we will show you how to set up your Mail Basic account on your Android smartphone or tablet.

Please Note

The following steps were created using a device with Android 10. The designations of the individual menu items may vary slightly for devices from other manufacturers.

- Tap the **Settings** icon (typically displayed as a **gear**).



- Go to **Accounts**.

Search settings

- Display**
Wallpaper, sleep, font size
- Sound**
Volume, vibration, Do Not Disturb
- Storage**
52% used - 62.00 GB free
- Security & location**
Play Protect, screen lock, fingerprint
- Accounts**
GroupMe, Messenger, LinkedIn
- Accessibility**
Screen readers, display, interaction controls
- Digital Wellbeing**
Screen time, app timers, Wind Down
- Google**
Services & preferences
- System**
Languages, time, backup, updates

• Tap **Add Account**.

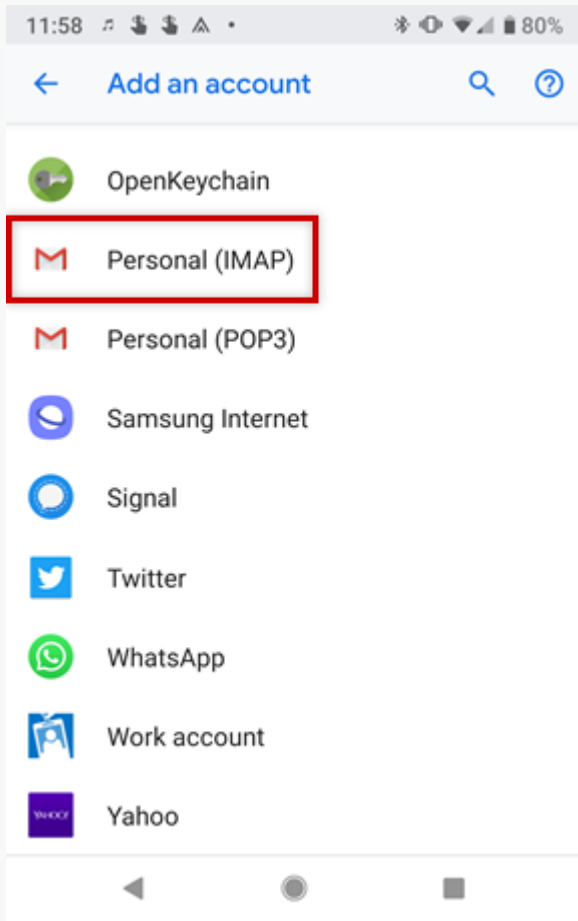
Accounts

- OpenKeychain**
OpenKeychain
- Signal**
Signal
- TextNow**
TextNow
- WhatsApp**
WhatsApp

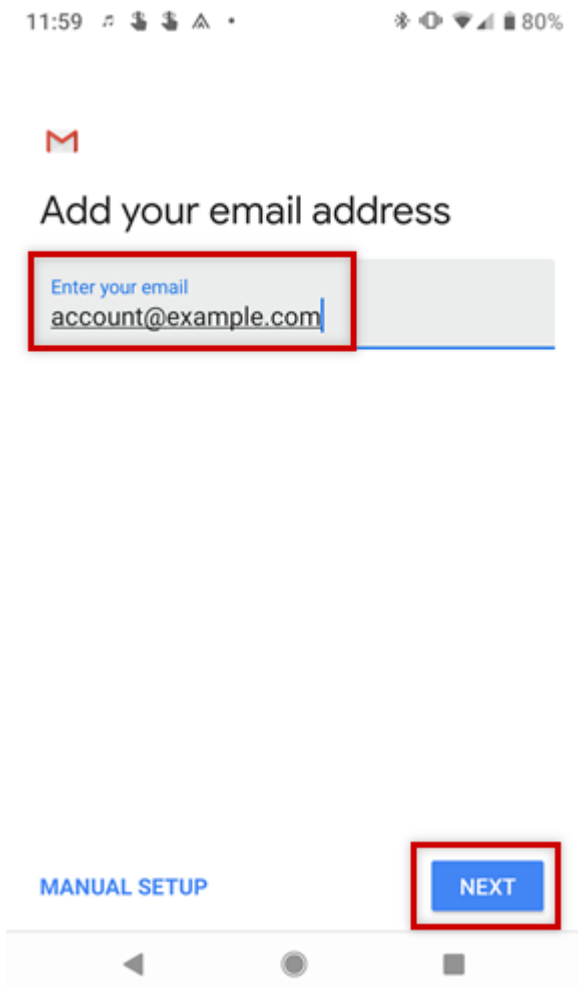
+ Add account

Automatically sync data
Let apps refresh data automatically

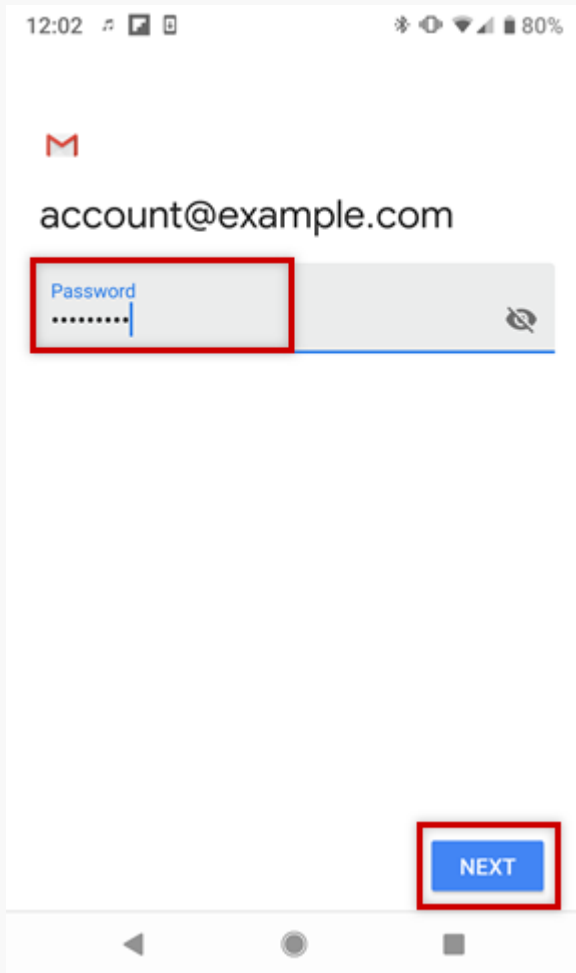
- Select **Personal (IMAP)**.



- Enter your email address and tap **Next**.



- Enter the password to your email address and tap **Next**.



- In the **Server** field, enter **imap.ionos.com** and tap **Next**.



Incoming server settings

Username
account@example.com

Password
.....

Server
imap.ionos.com

NEXT

- In the **SMTP Server** field, enter **smtp.ionos.com** and tap **Next**.

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78%



Outgoing server settings

Require signin



Username

account@example.com

Password

.....



SMTP server

smtp.ionos.com

NEXT

- Choose your desired **Account Options** and tap **Next**.



Account options

Sync frequency:

Every 15 minutes

- Notify me when email arrives
- Sync email for this account
- Automatically download attachments when connected to Wi-Fi

NEXT

- If you would like, you can change the default **Account Name**, which helps you differentiate this account from other email accounts on your device, or **Your Name**, which is displayed on messages you send. Finally, tap **Next** to complete the setup process.



Your account is set up and
email is on its way!

Account name (optional)
account@example.com

Your name
John Smith

Displayed on sent messages

NEXT

Please Note

If you choose to perform a manual setup or would like to use a POP3 account instead, you can find the necessary settings below.

Incoming Email Server

Setting	For IMAP	For POP
Server	imap.ionos.com	pop.ionos.com
Security type	SSL	SSL
Port	993	995

Outgoing Email Server

Setting	Your input
SMTP server	smtp.ionos.com
Security Type	TLS (Accept all certificates)
Port	587
Login Requires Checkbox	
Username	The full email address of your IONOS email account.
Password	The password you entered when setting up the IONOS email address.

Your Mail Basic account has been successfully added to your Android device and should be ready to use immediately.

This document is available online at the following address:

<https://www.ionos.com/help/email/using-11-ionos-email-accounts-on-android-smartphones/setting-up-an-email-account-on-an-android-smartphone/>

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